

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Com. DEGREE EXAMINATION

THIRD SEMESTER – NOVEMBER 2007

BU 3202 - INDUSTRIAL RELATIONS

AV 10

Date : 05/11/2007
Time : 9:00 - 12:00

Dept. No.

Max. : 100 Marks

PART – A

(10 x 2 = 20 marks)

Answer the following questions:

1. Define a trade union.
2. What is informative participation?
3. Define strike.
4. What is the purpose of constituting a works committee?
5. Define Industrial Disputes according to Sec 2 (K) of the industrial disputes Act 1947.
6. What is meant by positive discipline?
7. Distinguish between discontent and grievances.
8. What are shop councils?
9. What is compulsory arbitration?
10. What is the psychological approach to Industrial Relations?

PART – B

(5 x 8 = 40 marks)

Answer any FIVE questions (Answers should not exceed 2 pages each):

11. Explain clearly the procedure for registering a trade union.
12. Explain the role of a welfare officer. Can he prevent industrial disputes?
13. Explain the characteristics of collective bargaining.
14. Explain the characteristics of the three major players in a system of industrial relations.
15. Explain the demerits and demerits of voluntary arbitration.
16. Explain the different kinds of strikes. Should trade unions be given the right to strike?
17. Give a disciplinary procedure for dealing with acts of misconduct.
18. How are joint councils organized? State the functions of joint councils.

PART – C

(2 x 20 = 40 marks)

Answer any TWO questions (Answers should not exceed 4 pages each):

19. Explain the various approaches to the study of Industrial relations.
20. What measures can be taken for the prevention of industrial disputes? What are the consequences of industrial disputes?
21. Explain the process of collective bargaining in India. What can be the contributing factors for the success of collective bargaining in India?
